Renaissance Numérique Christine Balagué

Co-President of Renaissance Numerique, Associate Professor Institut Telecom

« Family jobs and Information and Communication Technologies: how to enhance social cohesion in Europe »

2nd round of European meetings organized by Fepem and the economic and social committee

European Parliament

30th November 2009



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⇒ Our focus

- → Renaissance Numerique was created in 2005
- ➡ Think-tank gathering CEOs and professors experts in ICT
- → Initial goal: 80% of French households equiped, trained and connected to the internet at the end of 2010 (today only 63%)
- → Targets: seniors, disadvantaged households, students, small businesses, disabled people
- ⇒ ...an answer through infrastructures, equipment AND usages



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→ How to enhance social cohesion by ICTs?

- **⇒** Policies creating an environment encouraging social cohesion:
 - Digital divide creates social divide and isolation, particularly on seniors target
 - Creating family jobs / employment in the community/solidarity/social networks
- **⇒** Development of usages
 - Sensibilization
 - •Ergonomics = crucial
 - Identifying the groups of people and their needs (ex. seniors: only 20% will become dependant and lose their autonomy)

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→ Other actions (seniors)

- 1. **Developing the « Internet Accompagné » offer**: (generalizing a governmental program to promote a package gathering equipment, connection, training, adapted interfaces, label) / refurbishment
- 2. **Generalizing the « Vivre@Domicile » plan (« living @t home ») in 10 départements** (using ICT to maintain social links, develop jobs, reduce isolation and dependance)
- 3. **Developing the training through a large human force** (Enable firms and employees to assume the seniors ICT training/ DIF/ Solidarity by students training with ECTS credits)
- 4. Launching a large communication campaign concerning the seniors and the ICTs (Increasing the seniors' awareness of using the ICTs, communication campaigns in all media)
- 5. Launching « Digital Days for Seniors » (days dedicated to develop awareness, training and explanations; the seniors' families could be the main actors of these special days)
- 6. Promoting multidisciplinary projects (scientific and industrial) gathering ICT and global design to create and promote new devices and automated services for the seniors (Change the old vision of the seniors which consider them as dependant people to promote new digital products and ergonomic interfaces, useful to all groups of seniors and innovating).

